

IDENT	GME22
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Title of Owner	Dir GME
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TITLE: Process for Resolution of Resident/Fellow Issues

POLICY: UVM Medical Center supports an atmosphere that allows residents/fellows to raise and resolve issues without fear of intimidation or retaliation.

PROCEDURE:

- All residents/fellows should, if possible, attempt to resolve issues within their department through their chief resident, program director, program administrator, or Chairman.
- Residents/Fellows are encouraged to bring issues to the GME Program Representative Committee for discussion and suggested solutions.
 - This committee is attended by residents/fellows from the GME programs and its purpose is to enhance resident communication by exchanging information on education, work environment and patient care.
 - This committee votes to appoint an ombudsman for the residents/fellows and selects 3 resident/fellow representatives.
 - Three representatives selected by this committee are GMEC voting members and regularly report to the GMEC any issues or topics that need review or action by the GMEC.
- The institutional ombudsman, the GME DIO, or GME office personnel are available to residents/fellows to assist in resolving issues or concerns.

DEFINITIONS: None

REFERENCES: Accreditation Council for Graduate Medical Education, Institutional Requirements

REVIEWERS: Karen Miller, Dir GME

OWNER: Karen Miller, Dir GME

APPROVING OFFICIAL: Melissa Davidson MD, GMEC