Algorithm for Screening Patients for Coronavirus

At this time we are screening all patients, either presenting to the clinic or telephone triage, who seek care and have signs and symptoms compatible with COVID-19: fever and/or symptoms of acute respiratory illness (e.g., cough, difficulty breathing). Fever may be subjective or measured.

*This initial question should be asked by staff of patients presenting at the point of check-in at clinical location or when initiating a Telephone Encounter*

**Exposure Risk**

Patients exhibit signs and symptoms compatible with COVID-19
- Fever (subjective or confirmed), cough, shortness of breath, chills, fatigue, muscle pain or body aches, headache, sore throat, loss of taste or smell, congestion or runny nose, nausea, vomiting or diarrhea.
- In the absence of Symptoms:
  - Close contact (within 6 feet) with a person under investigation or a person confirmed to have COVID-19, within the past 14 days.

**Not a Person Under Investigation**

Follow standard triage protocols
Including, R/O Flu, RSV or other respiratory illness, as applicable.

**At home**

1. Advise patient to stay where they are and wait further direction
2. Confer with Provider regarding testing.
3. Follow Ambulatory Testing Criteria to place order, as indicated.
4. Inform patient that they will receive a call from Patient Access Center to schedule testing.

**In the office or UCC**

1. Place a surgical mask on the patient immediately and isolate them in a single room.
2. Initiate CONTACT and DROPLET precautions with appropriate PPE (Gloves, Gown, Universal N95, Eye Protection).
3. Limit staff contact with patient.
4. For symptomatic, but stable patients
   - All Ambulatory Clinics – Follow Ambulatory Testing Criteria
5. If patient requires acute medical attention, follow standard emergency process. In addition, notify ED and emergency personnel (i.e. ambulance) of COVID-19 person under investigation (PUI)

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